



## Full Life Care Foundational Community Supports Supportive Housing Referral Instructions

Please send complete Foundational Community Supports (FCS) Supportive Housing referral forms to [fcsreferrals@fulllifecare.org](mailto:fcsreferrals@fulllifecare.org) for review and processing.

For referral to Foundational Community Supports, you must complete the following:

### 1. Required Sections

- Date (include **ONLY** if you complete **ALL** sections of the form. \*See note below.)
- Name
- ProviderOne ID
- Date of Birth (DOB)
- Address (if homeless, street address not required but please list city, state, zip code if possible)
- Phone Number, as applicable
- Email address, as applicable
- Referring provider name and agency, as applicable
- Part A on pages 1 and 2 (see Part A Guidance below)
- Signature section on page 6
  - Name of the person completing the assessment
  - Agency and Title or relationship with referred individual
  - Date of signature
  - Signature (electronic signature is OK)
  - Enrollee Name
  - Enrollee Signature (please note if enrollee verbally consented in signature field)
  - Date of provided enrollee consent

\* **Note:** *ONLY include the date if you fully complete the form—Parts A and B. Referral forms dated more than 10 days ago are denied. If you are only completing Part A, do not include the date in the Top Section. Once you submit the form, Full Life Care Foundational Community Supports case managers will take steps to complete the form and will include the date of finalizing the details to assure smooth intake via Amerigroup authorizing system.*

### 2. Part A “Complex Needs Eligibility Requirements” Guidance for Referrer

- a. You **MUST** select at least one item under “Health Need” AND one item under “Risk Factor” eligibility section for referred individual to potentially qualify.
- b. It is not required to list qualifying sources for **each** criterion unless readily available, but any anecdotal information or self-reported information from referred individual is helpful.

- i. For example: proof of Coordinated Entry Assessment for “homeless individual with disability” criterion is not required, but please note if Coordinated Entry Assessment was completed, if applicable.
- c. Select any items that apply and provide supportive information in the “Details” section at end of Part A on page 2.
  - i. Information may be anecdotal or per referred individual self-report.

**3. PRISM Score (Final possible criterion under “Risk Factor” section)**

- a. a. If the PRISM Score is known, check box and input score in “Additional details on risk factors” open text box that is directly below PRISM score criterion.
- b. If the PRISM Score is unknown, send the form and note in body of submission email that assistance is needed to identify PRISM risk score.

**4. Part B Guidance for Referrer: Housing Assessment**

- a. Completing Part B, through page 5, is not required for referral. However any information is helpful.

**5. Submission and Authorization**

- a. Email the form to [fcsreferrals@fulllifecare.org](mailto:fcsreferrals@fulllifecare.org).
- b. Submit the form to Full Life Care Foundational Community Supports referrals as soon as possible to allow time for processing prior to submission to Amerigroup for final review and authorization.
- c. Once referral form is sent to Amerigroup, there is a five business day turnaround for authorization.
- d. Upon receipt of Amerigroup authorization, Full Life Care Foundational Community Supports referral coordination staff will be in touch with housing case manager staffing timeline and any additional information or questions.
- e. Upon authorization, a Foundational Community Supports housing case manager will review Part B and complete in full as part of initial assessment meeting with client.

For any questions regarding potential referral, referral form or process, please contact us.

**Full Life Care Foundational Community Supports**

**Referral Inbox:** [fcsreferrals@fulllifecare.org](mailto:fcsreferrals@fulllifecare.org)

**Main Line:** 206.231.0202



An Anthem Company

https://providers.amerigroup.com

### Foundational Community Supports: Supportive Housing Assessment

Initial assessment

Reauthorization

\*Indicates a required field.

<b>*Date:</b>	<b>*Name:</b>	<b>*ProviderOne ID #:</b>	<b>*DOB:</b>
<b>Address (not required if homeless):</b>		<b>*City, State ZIP:</b>	
<b>Phone number:</b>		<b>Email:</b>	
<b>Member of a federally recognized American Indian/Alaska Native tribe?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <i>If yes, specify which tribe:</i>		<b>Veteran:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	
		<b>*Referring provider:</b>	

#### Part A: Complex needs eligibility requirements

Information in this section is required in order to determine eligibility for supportive housing services.

**\*Health need (must select at least one)**

**The client meets one of the following criteria (as determined by a licensed behavioral health agency):**

- Mental health need where there is a need for improvement, stabilization or prevention of deterioration to functioning resulting from the presence of a mental illness
- Diagnosed with a substance use disorder, as determined by meeting a one or higher level on the *American Society of Addiction Medicine Criteria*
- Needs assistance with three or more activities of daily living (ADL) or one or more hands-on ADL (as determined by a Comprehensive Assessment and Reporting Evaluation)
- The client a homeless individual with a disability, determined by a coordinated entry assessment. *(Individual assessed to have a complex health need, which is defined as a long continuing or indefinite physical condition requiring improvement, stabilization or prevention of deterioration of functioning [including ability to live independently without support]).*

**\*Risk factors (to be approved by a qualified professional; must select at least one risk factor):**

- Chronically homeless:** an individual with a disabling condition who has been homeless for a period of at least one year, **or** an individual with a disabling condition who has had at least four episodes of homelessness, as long as the combined occasions equal at least 12 months.
- Frequent or lengthy institutional contacts (frequent, as in two or more instances in the past 12 months, or lengthy, as in lasting 90 days or more)**  
Is the client transitioning out of an institutional setting?  Yes  No

*If yes, select all that apply:*

- Nursing
- Inpatient psychiatric hospital
- Inpatient medical hospital
- Correctional program or institution

Foster care facility or other youth facility

**Note:** Services will not be authorized if the client is currently placed in an institution for mental disease (IMD) or correctional facility until they transition out of the setting.

Has the client resided within one of the previously listed institutional settings multiple times in the past year?

Yes  No *If yes, number of times:* \_\_\_\_\_

**Frequent residential care stays (two or more occurrences in the past 12 months)**

Has the client resided within a residential care facility two or more times in the past 12 months?

Yes  No

*If yes, select all that apply:*

Evaluation and treatment facility

Inpatient substance use treatment facility

Detox center

Adult residential care, assisted living or adult family home (AFH)

**Frequent turnover of in-home caregivers (three or more occurrences in the past 12 months)**

Has the client experienced frequent turnover of in-home caregivers?  Yes  No

Within the last 12 months, has the client used three different in-home caregiver providers?  Yes  No

**PRISM score (1.5 or above)** (contact the TPA, MCO, BHO, Health Home or HCS case manager to obtain the PRISM risk score)

**Additional details on risk factors:**

**Part B: Housing assessment**

*Please fill out to the best of your ability. This information is required but does not impact eligibility.*

**\*Employment status:**

Unemployed

Employed part time

Employed full time

Nonpaid employment activities

Enrolled in training/education program

**\*Income source:**

Social Security

Pension

Social Security Income

Social Security Disability Income

Temporary Aid for Needy Families

Housing and Essential Needs

Aged, Blind or Disabled

Employment

Other:

**\*Total income:**

- Less than \$10,000
- \$10,000-\$14,999
- \$15,000-\$19,999
- \$20,000-\$24,999
- \$25,000-\$29,999
- \$30,000-\$34,999
- \$35,000 or more

**\*Housing type:**

- Transitional/temporary housing
- Permanent housing
- Not housed (homeless)

**\*If homeless, choose type:**

- Living in a place not meant for human habitation (e.g., car)
- In an emergency shelter
- Homeless but admitted to a hospital or other institution for less than 30 days
- At imminent risk of losing housing
- Evicted or foreclosed within 30 days with no future residence identified
- Couch surfing or doubled up
- Other:

**Strengths**

*Please fill out to the best of your ability. Information in this section assesses the individual's housing preferences, needs and assets. This information does not impact eligibility.*

*Identify individual traits that support the client's ability to obtain and maintain housing. Select all that apply.*

- |  |   |
|--|---|
| <input type="checkbox"/> Motivated to obtain housing         | <input type="checkbox"/> Maintaining benefits                             |
| <input type="checkbox"/> Long-term rental history            | <input type="checkbox"/> Shopping for food and necessities                |
| <input type="checkbox"/> Support from family/friends         | <input type="checkbox"/> Taking medication                                |
| <input type="checkbox"/> Paying rent/utilities               | <input type="checkbox"/> Filling prescriptions                            |
| <input type="checkbox"/> Lease compliance                    | <input type="checkbox"/> Hygiene  |
| <input type="checkbox"/> Housekeeping                        | <input type="checkbox"/> Paying bills                                     |
| <input type="checkbox"/> Money management                    | <input type="checkbox"/> Getting along with neighbors, landlords, etc.    |
| <input type="checkbox"/> Driving/using public transportation | <input type="checkbox"/> Meal preparation                                 |
| <input type="checkbox"/> Arranging apartment repairs         | <input type="checkbox"/> Motivated to resolve legal/credit issues         |
| <input type="checkbox"/> Managing/using caregivers           | <input type="checkbox"/> Desire to work or engage in community activities |
| <input type="checkbox"/> Managing health care needs          | <input type="checkbox"/> Other:   |

**Housing preference**

**Setting:**

Urban/downtown    Urban/residential neighborhood    Suburban    Rural/small town

**Close to:**

Transportation    Shopping    Medical services    Family/friends    Place of worship  
 Recreation/cultural    Other:

**Living space:**

Studio    1 bedroom    2 bedroom    Onsite laundry    Nonsmoking    Smoking allowed  
 Pets allowed    Bottom floor/elevator    Accessible unit    Parking

**Please describe other relevant housing preferences:**

**Personal information related to housing placement**

Does the client use a wheelchair?  Yes  No

*If yes, please list:*

Width: \_\_\_\_\_

Manual or electric: \_\_\_\_\_

Does the client have a pet?  Yes  No

Does the client have a service animal?  Yes  No

Does the client smoke?  Yes  No

Does the client use medical marijuana?  Yes  No

Has the client served in the U.S. military with a qualified discharge?  Yes  No

Has the client ever been arrested?  Yes  No

*If yes, was the client charged and convicted of a crime?*  Yes  No

Is the client a registered sex offender or been convicted of manufacturing methamphetamines?  Yes  No  
*(If yes, no federal subsidies allowable)*

Will anyone else be living with the client?  Yes  No

*If yes, select type, and list name and contact information:*

Family/partner/friend:

Live-in aide:

**Please describe other relevant personal information related to housing placement:**

**Housing history**

Does the client have any rental history?  Yes  No

Has the client ever received subsidized housing from a public housing authority?  Yes  No

Does the client owe anyone or any public housing authority past-due rent?  Yes  No

Has the client ever been evicted from rental housing?  Yes  No

*If yes, please list dates:*

**Transportation information**

Does the client rely on public transportation?  Yes  No

Does the client have a vehicle?  Yes  No

Describe the client's transportation needs:

**Housing options to review/explore**

Are any of the options below available and appropriate for the individual?  Yes  No

*If yes, select all that apply:*

**Tenant-based rental assistance:**

- Housing choice
- Nonelderly disabled
- Veteran's Assistance Supportive Housing
- Family Unification Program
- HOPWA
- Other:

**Project-based rental subsidy:**

- HUD 811
- HUD 202
- Low-Income Housing Tax Credit
- Other:

**Continuum of care:**

- Shelter care
- HPRP
- Permanent supportive housing
- Transitional housing
- Other:

**Department of Commerce subsidized:**

**Other HUD or USDA subsidy:**

**County/city program:**

**Other:**

**Documentation available:**

- Social Security card
- Background check results
- Proof of income
- Documentation of other assets
- Birth certificate
- Legal resident status
- Protective payee

**Notes:**

<b>Assessment completed by:</b>	<b>Position/credentials:</b>	<b>Date:</b>
<b>Signature:</b>	<b>*Provider name:</b>	
<b>Assessment supervised by (if applicable):</b>	<b>Position/credentials:</b>	<b>Date:</b>
<b>Signature:</b>		
<b>*Enrollee consent for services (print name):</b>		
<i>Please indicate verbal consent in the notes below if signature was not attainable (required if no signature)</i>		
<b>*Enrollee signature:</b>	<b>*Date:</b>	
<b>Notes:</b>		